

*ADEQ Mission:  
“To protect and enhance public health and the  
environment of Arizona.”*

# On Site Systems in Arizona

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Director, Water Quality Division  
1/29/2020



Arizona wants to become the No. 1 State in the nation delivering:

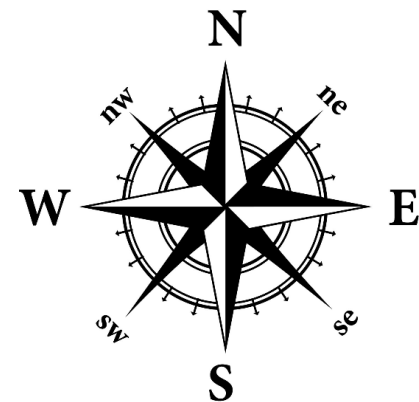
- **Balanced, Leading-Edge Environmental Protection**

thru

- **Technical and Operational Excellence**

and

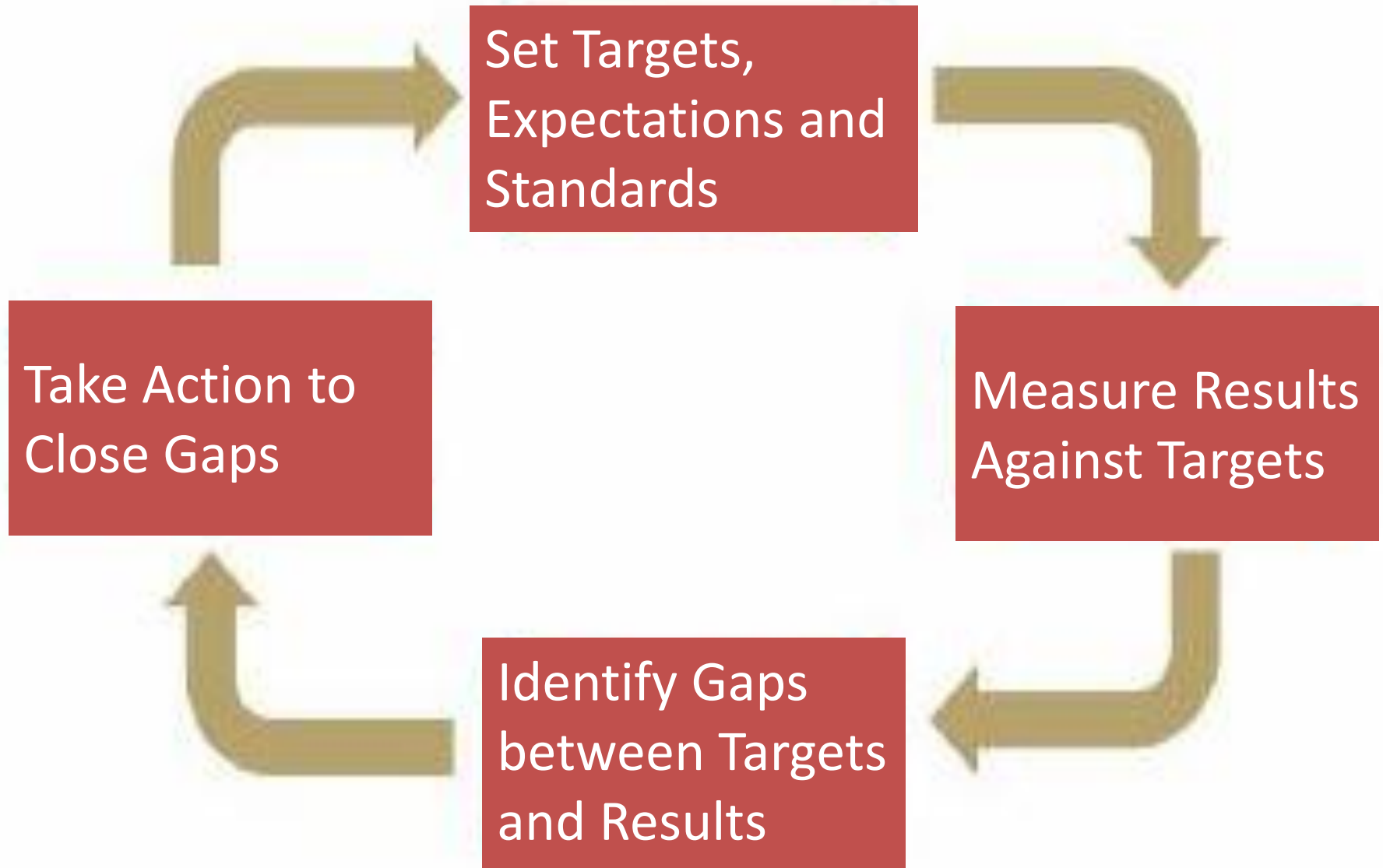
- **Radical Simplicity for Customers and Staff**



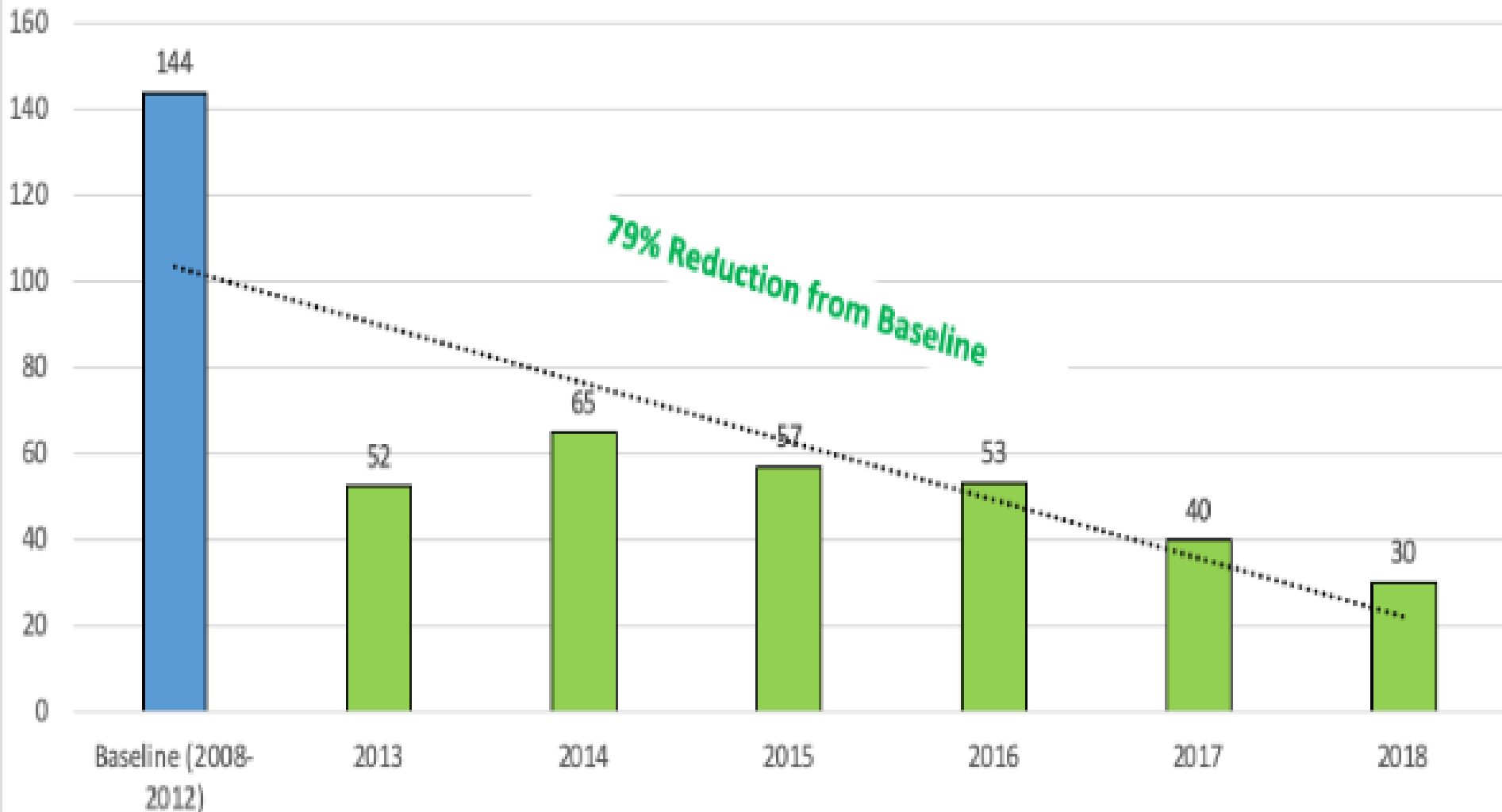


Office of the Arizona Governor Doug Ducey  
**Arizona Management System**

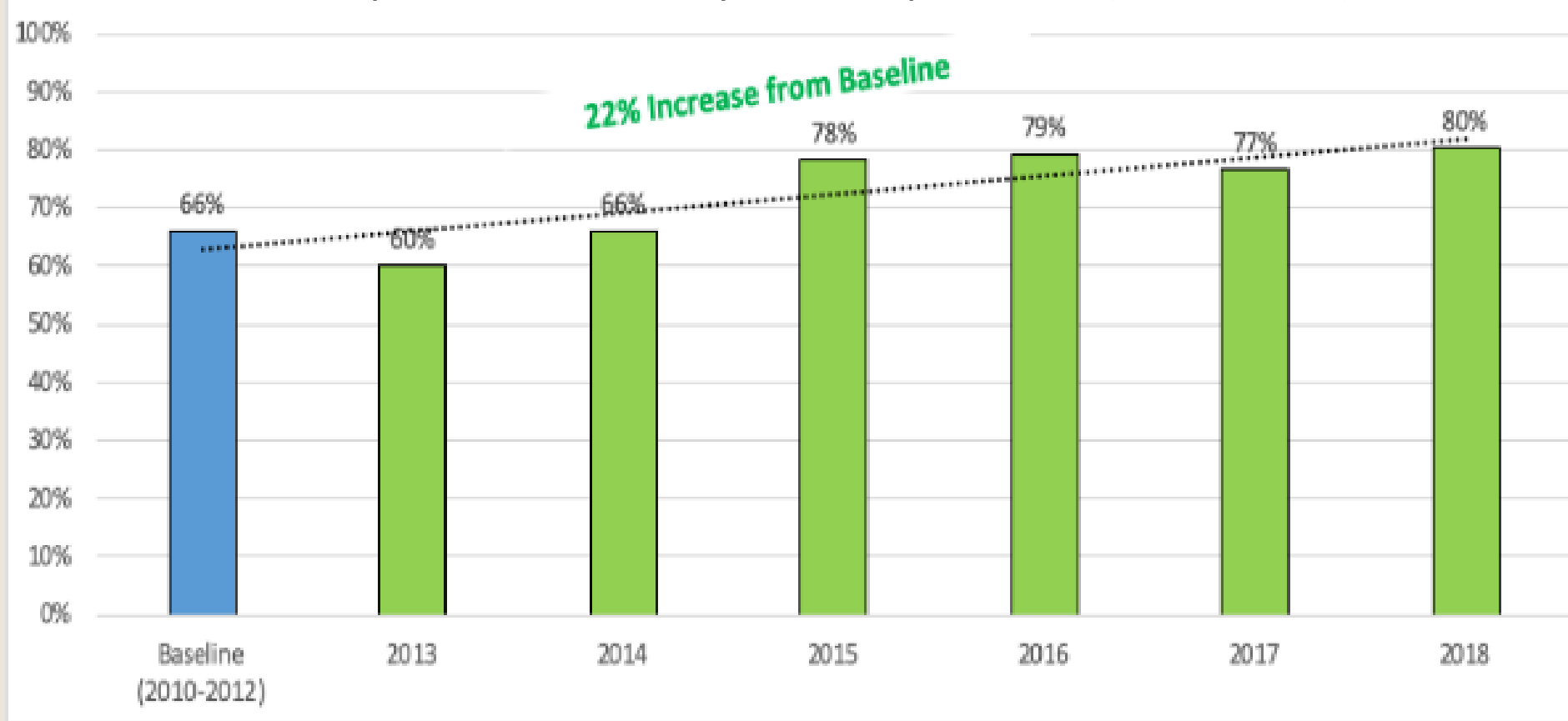
# AMS – How the Work Gets Done



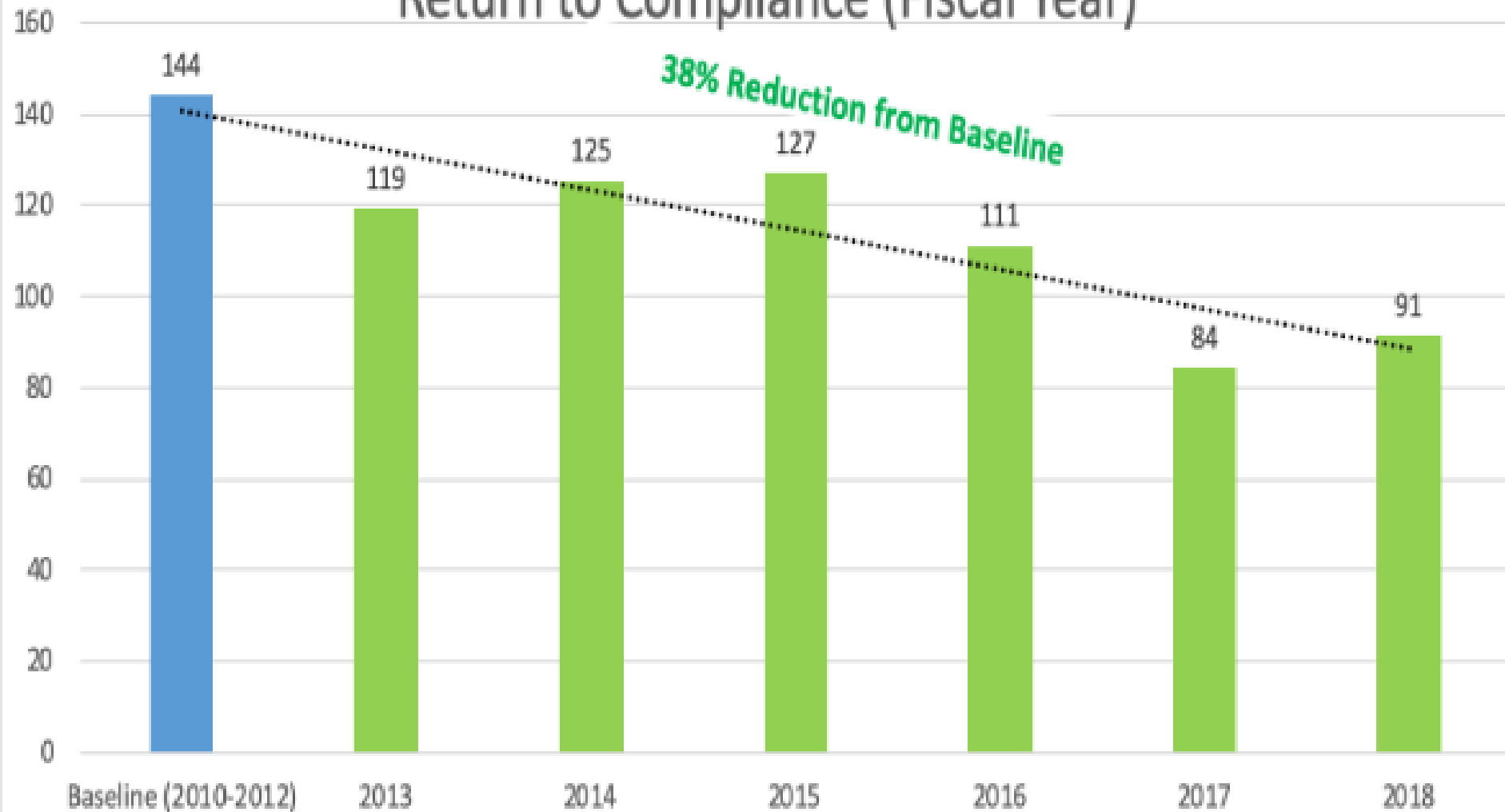
## Days to Permit Decision (Fiscal Year)



## Compliance Rate: Physical Inspections (Fiscal Year)

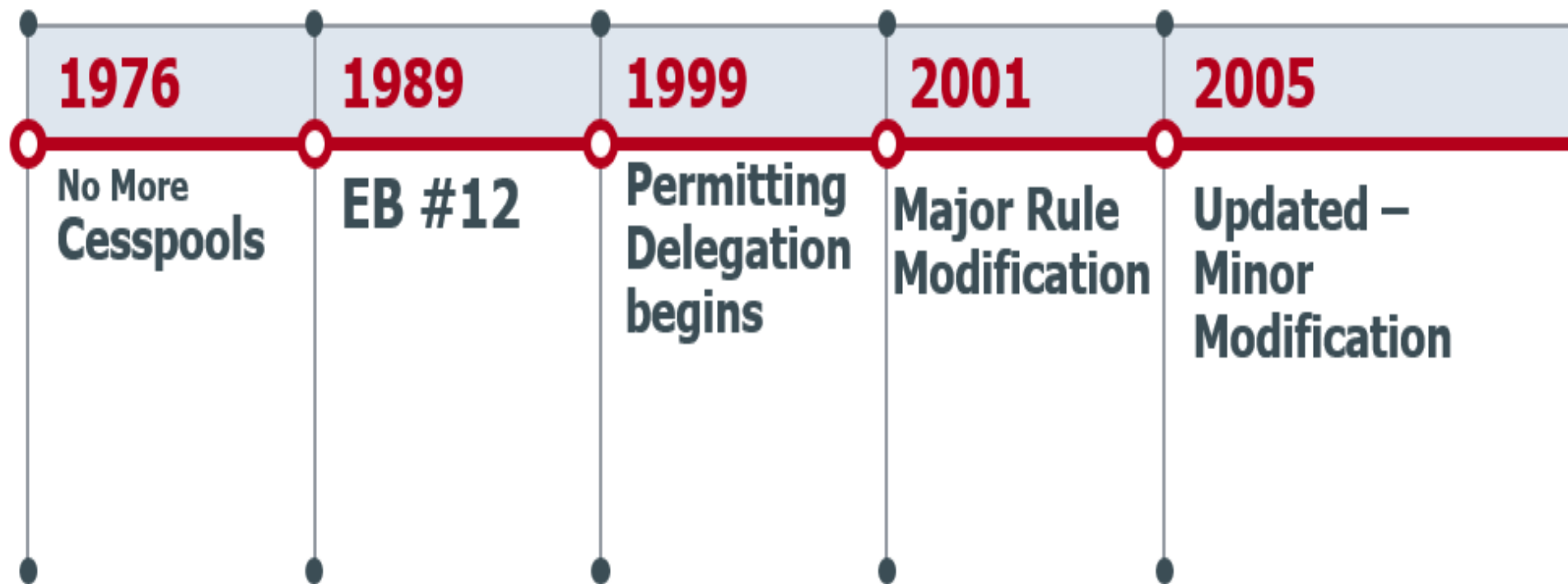


## Return to Compliance (Fiscal Year)



## On Site Systems in Arizona

*Timeline of Key Events*





# Matrix of Delegation

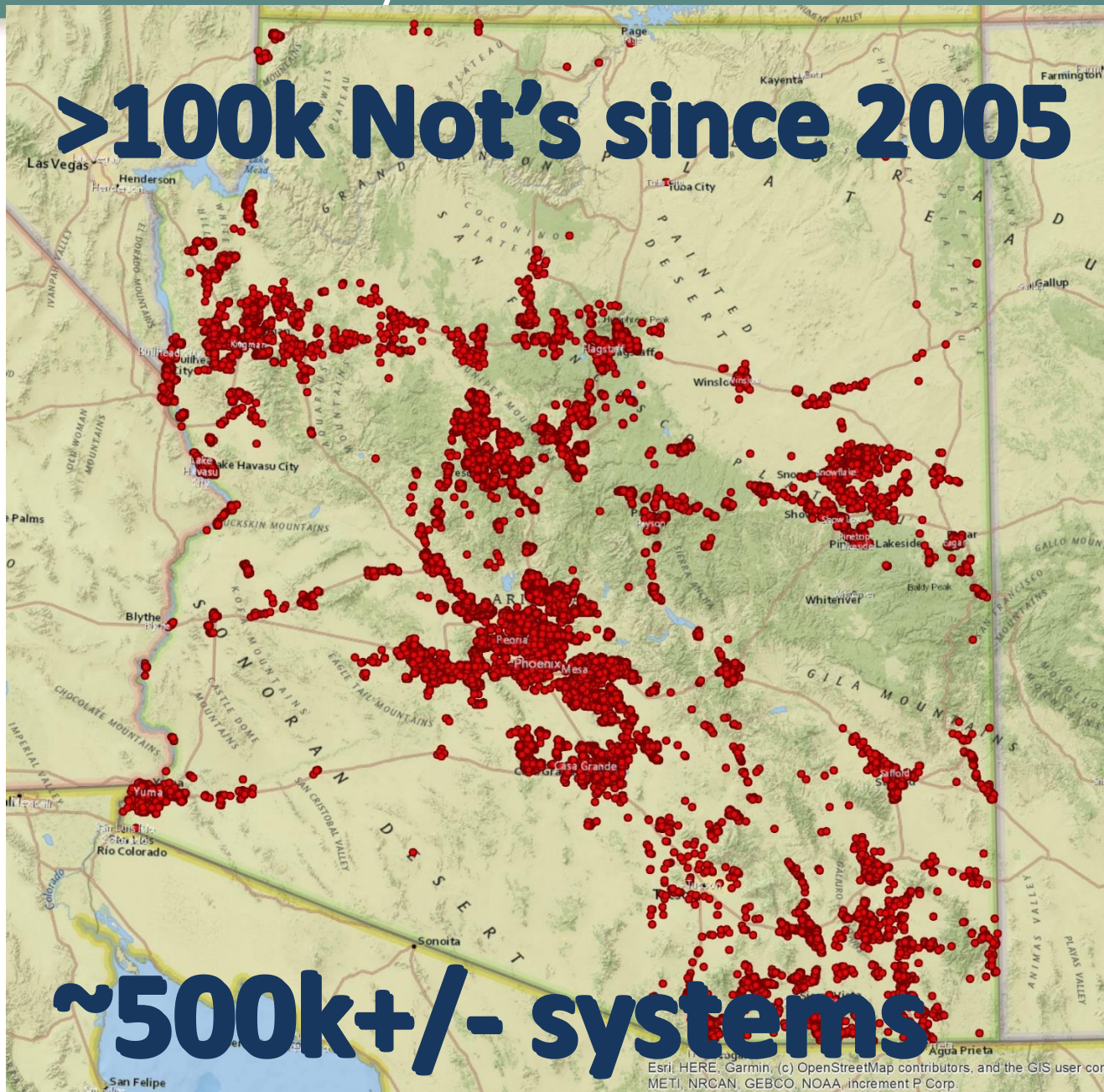
- 4,629 On Site systems permitted in 2018
  - 2,194 in Maricopa County
- Estimated 20 year total 90-100k statewide

## 2018 PERMITS ISSUED PER DELEGATION

	APACHE CO.	COCHISE CO.	City Of Sierra Vista	COCONINO CO.	GILA CO.	GRAHAM CO.	GREENLEE CO.	LA PAZ CO.	MARICOPA CO.	City Of Phoenix	MOHAVE CO.	City of Kingman	NAVAJO CO.	PIMA CO.	PINAL CO.	City of Casa Grande	SANTA CRUZ CO.	YAVAPAI CO.	YUMA CO.
<b>Sewage Collection Systems</b>																			
<b>4.01 Collection</b>			1						487			7		44				10	23
<b>On Site WW Systems</b>																			
<b>4.02 less than 3000</b>	72	122	6	70		86	7	42	1569	108	279	5	166	292	360	8	77	288	149
<b>A 312</b>							12	2			6								
<b>4.02 - 4.22 less than 3000</b>	4			84					133				12	24	12			39	15
<b>4.23 alternative 3000 to 24000</b>				1					5						2				

# Estimate of On Site Systems in Arizona

**>100k Not's since 2005**



**~500k+/- systems**

## Performance Evaluations:

- To help ensure consistent customer experience and efficient implementation of delegated ADEQ programs statewide

## Data:

- Understand process performance
- Identify opportunities to improve
- Verify improvements



# ADEQ Value Stream Reports

WATER INITIATIVES

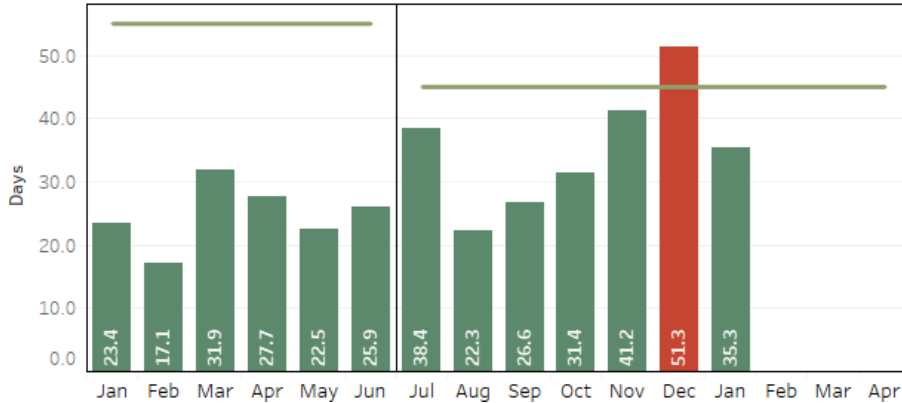
## Performance Measures

— Goal — Baseline Better than Goal Close to Goal Worse than Goal

### Permit Lead Time

EVA2168 Delivery Date Shown: Jan 1 - 31 2019 Hard Publish

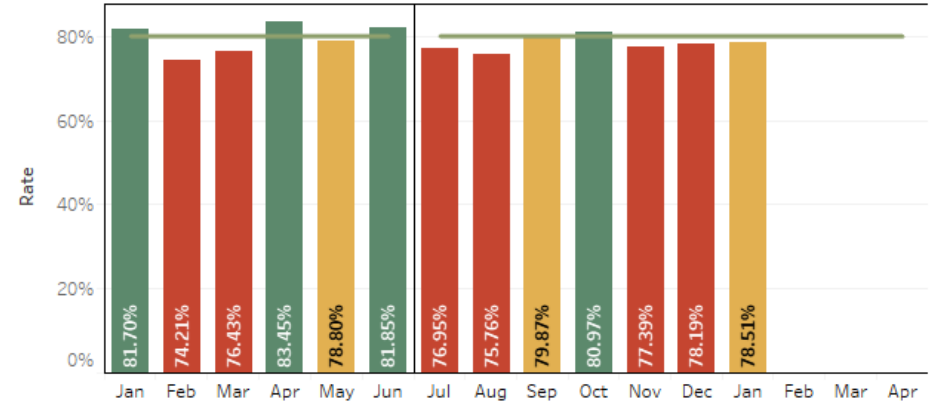
FY 2018 FY 2019



### Compliance Rate

EVA2166 Mission Outcomes Date Shown: Jan 1 - 31 2019 Hard Publish

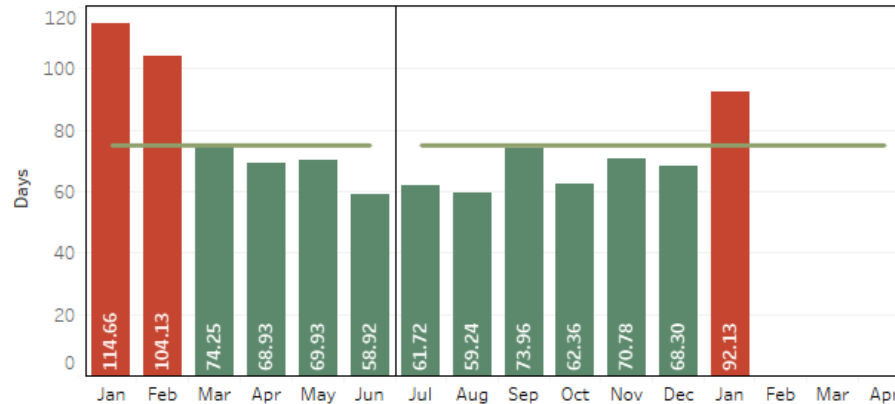
FY 2018 FY 2019

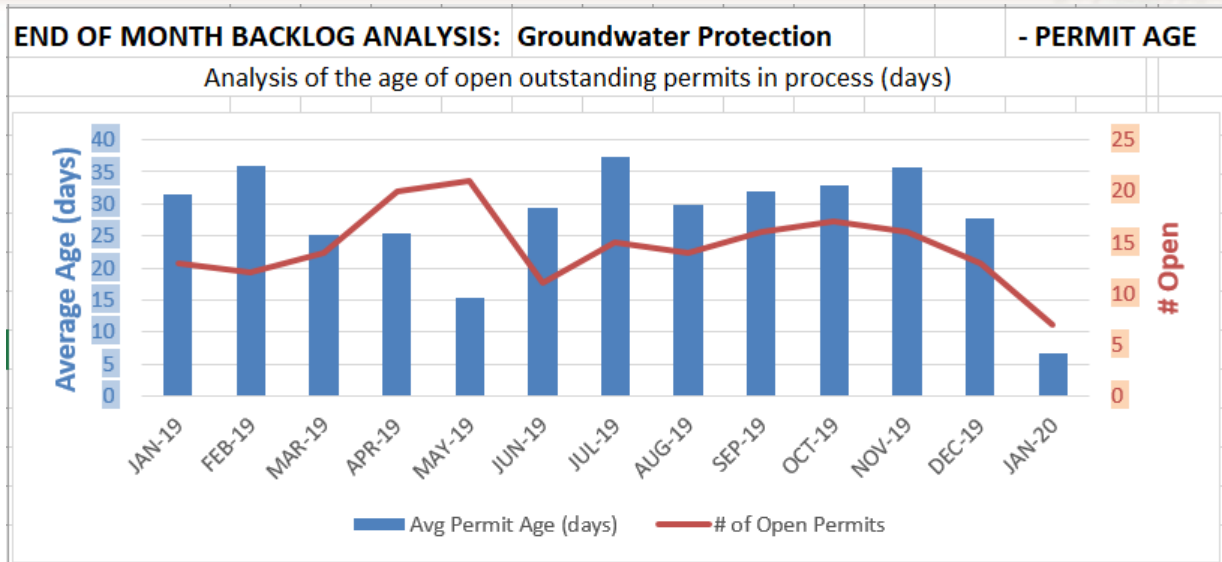


### Return to Compliance Time

EVA2167 Mission Outcomes Date Shown: Jan 1 - 31 2019 Hard Publish

FY 2018 FY 2019

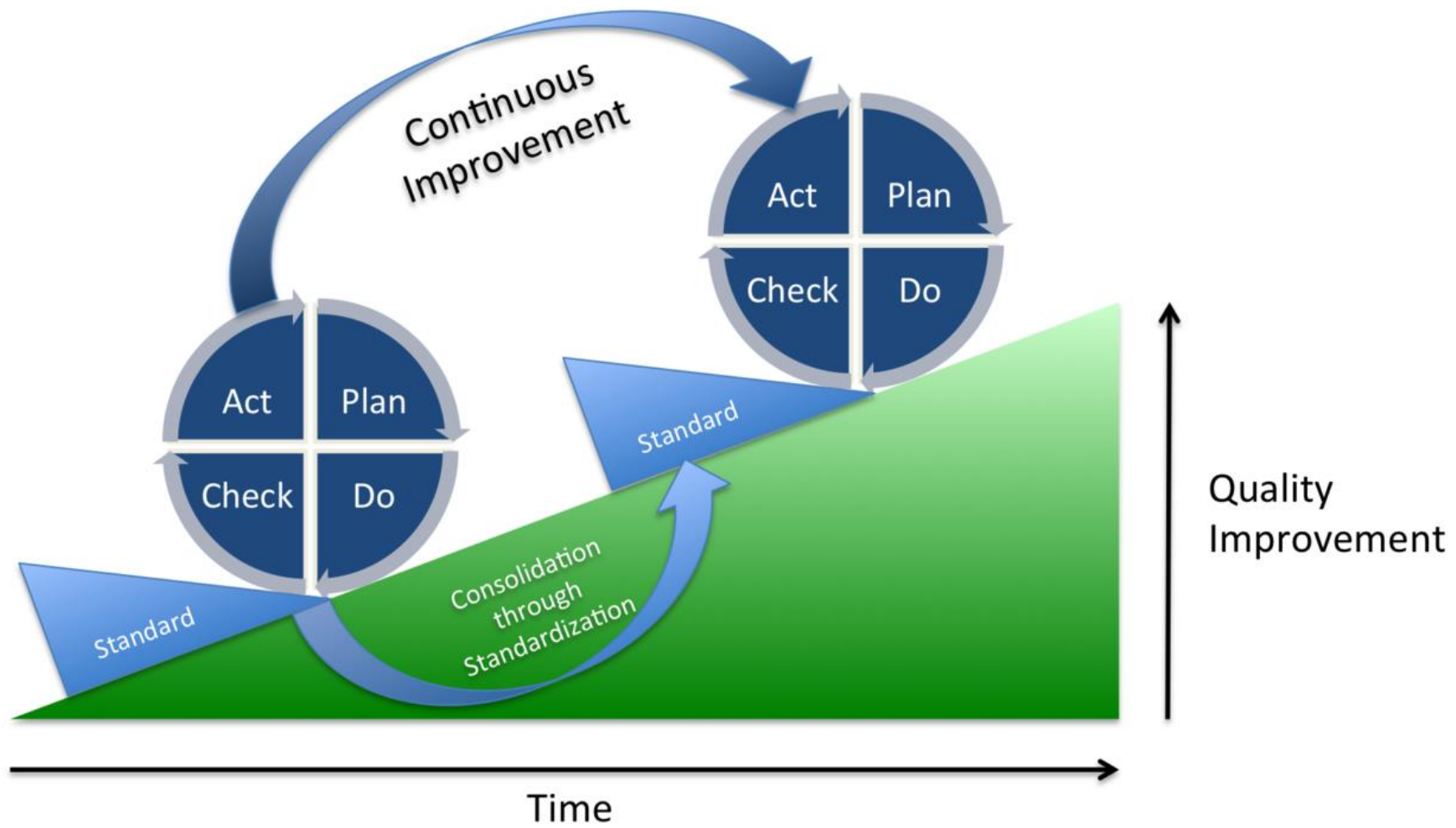




PROGRAM Groundwater Protection													
Month - Year	JAN-19	FEB-19	MAR-19	APR-19	MAY-19	JUN-19	JUL-19	AUG-19	SEP-19	OCT-19	NOV-19	DEC-19	JAN-20
<b>Avg Permit Age (day)</b>	<b>32</b>	<b>36</b>	<b>25</b>	<b>25</b>	<b>15</b>	<b>29</b>	<b>37</b>	<b>30</b>	<b>32</b>	<b>33</b>	<b>36</b>	<b>28</b>	<b>7</b>
# of Open Permits	13	12	14	20	21	11	15	14	16	17	16	13	7
<i>Permit Lead Time-Da</i>	<i>27</i>	<i>9</i>	<i>16</i>	<i>12</i>	<i>17</i>	<i>11</i>	<i>10</i>	<i>12</i>	<i>12</i>	<i>17</i>	<i>20</i>	<i>19</i>	<i>20</i>
DECIDED Permits	54	27	31	35	35	40	32	41	32	40	22	38	22
NEW Permits	38	26	33	41	36	30	36	40	34	41	21	35	16

Frequency of Open Permit Age at Month End													
AGE RANGE	JAN-19	FEB-19	MAR-19	APR-19	MAY-19	JUN-19	JUL-19	AUG-19	SEP-19	OCT-19	NOV-19	DEC-19	JAN-20
90 - 100 Days	-	-	-	-	-	-	-	-	-	-	-	-	-
80 - 89 Days	1	-	-	-	-	-	1	1	1	-	-	-	-
70 - 79 Days	1	1	-	-	-	-	1	1	-	2	2	-	-
60 - 69 Days	-	-	1	1	-	-	1	2	3	1	-	-	-
50 - 59 Days	1	1	-	1	-	2	2	-	-	-	-	-	-
40 - 49 Days	1	3	2	3	-	1	2	-	-	3	5	1	-

# THE CONTINUOUS IMPROVEMENT CYCLE



Inspection

On Site

Alternative System

Rule Change

**SEEPAGE**

**SEPTIC**

**O&M**

**WATER**

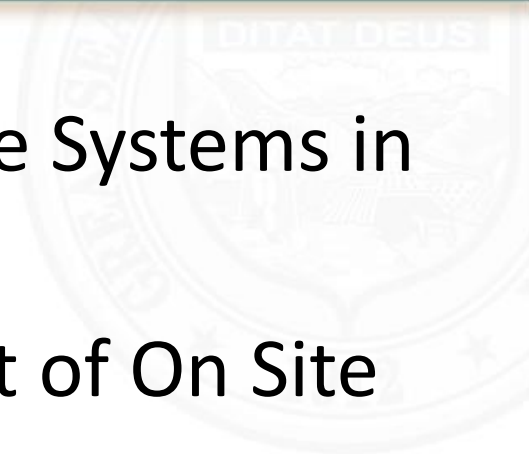
INSTALLATION  
 WELLS  
 WELLS  
 REPAIR  
 BRUNOFF  
 VALLEYFILL  
 SURFACE  
 BLUEGOD  
 TREATMENT  
 ECONOMIC  
 IMPACT  
 NOT  
 INSPECTION  
 GROUNDWATER  
 RECYCLE  
 RVDUMPS  
 FAILURE  
 CONDITIONS  
 OVERFLOW  
 BOUNDARY  
 LEACHFIELD  
 INHIBITOR  
 DELEGATED

ALTERNATE  
 COLI  
 CONTAMINATION  
 SYSTEMS  
 ONSITE

ROUNDING  
 INFILL  
 MAPS  
 CESSPOOL  
 ONSITE  
 PERCTEST  
 LIMITING  
 CONDITION  
 REPLACE  
 ARIZONA  
 BODOR  
 BACKUP

GEOMORPHICAL  
 LIKE  
 ALLUVIAL  
 SAR  
 SOIL  
 PUBLIC  
 ENVIRONMENTAL  
 HEALTH  
 SURFACING  
 SEEPAGE  
 PERRATE  
 1  
 BIDMAT  
 BULLETIN  
 12  
 RULES  
 DUMPS  
 NITRATES

- Understand the Universe of On Site Systems in Arizona.
- Evaluate the Environmental Impact of On Site Systems in Arizona.
- Develop a 5 Year Project Plan.





- Email Trevor Baggione  
[trevor.baggione@azdeq.gov](mailto:trevor.baggione@azdeq.gov)
- “On Site Systems Plan Development” in the subject line.
- 2-3 bullets - why you want to participate and what qualifications you bring
- Include
  - First and Last name
  - Organization/affiliation
  - Email address
  - Phone number